

Annual Statistics 2021

14,012
helpline contacts

counselling calls
12,361

emails
595

text messages
598

social media
43

web chat
415

580
clients seen for counselling and therapy

5,314
appointments delivered

82%
Take-up rate

Client Support Service
35
clients supported in

199
interventions with

80
contacts with external agencies

8
submissions

...across education reform, victims' rights, domestic, sexual & gender-based violence, equality, online safety, policing, courts and judicial planning.

115
SATU accompaniment survivors

56
supporters

Supported **210** survivors in Garda stations

Supported **210** people on reporting to Gardai & other settings

111
people supported remotely

367
hours spent supporting people in Garda stations & similar reporting settings

Supported **45** survivors in court

Supported **45** people around court & other settings

35
hours spent supporting people on court & similar settings

Moving Forward from Sexual Violence programme
119
participants

585
coach support emails

219
information calls

610
information emails

585
coach support calls

660
coach support emails

500
participants in education & training

48
training sessions